

marcone | SUPPLY

Appliance, Cooling & Property

FACTORY LINKS UN & PW

Alliance (Speed Queen commercial & new domestic)

<http://my.alliances.net/en-us/Login?returnurl=%2fen-us%2f>

user name: alliance@marcone.com

password: marcone

Click on "Login"

When home page comes up, put cursor on "Ordering, Parts, and Warranty" at top of page, slide your cursor down and click on "Parts"

When next page opens, click on "Parts Connection".

When "Parts Connection" opens, select desired box.

we can now check orders on Alliance website (Speed Queen) Specially for [SQND orders \(Next Day air warranty\)](#)

Once you're on this page click ordering and click order status just put the part# located on the right side box and click search.

The PO# is the order# and click details to show you tracking# if the order is completed.



Service &
Support

Ordering, Parts,
and Warranty

ALSU

Contact Us

Resource Center

What are you looking for?



Welcome, [Alliance Alliance](#) [Logout](#)

AppliancePartsPros.com (excellent site to see a picture of a part)

<http://www.appliancepartspros.com/>

No password needed

APWagner.com (excellent site to see a picture of a part)

<https://www.apwagner.com/>

No password needed

Best Range Hoods (by Broan)

<http://www.bestrangehoods.com/home.aspx>

Type model into "Model Search" box and click Enter.

On the next page, click on "View Details" in the box that shows the picture of your model.

On the next page, click on "Technical Documents" and then select "Installation Instructions".

When the instructions open, scroll toward the end to find the parts breakdowns.

Bertazzoni

<http://service.bertazzoni.com/en/login>

Log in using the following user name and password combination and click on "Login".

user name: 90488

password: 90488

When the next screen comes up, put a complete or partial model in the "Products search" box and click "Enter".

(Or, you can click on the "Products search" box to bring up a listing of all available models.)

On next screen, When you find your model under "Title", click on the reference number to left of it. This will then open up a screen with all the available breakdowns with the entire parts list below them.

Bosch

[https://portal.bsh-partner.com/portal\(bD1lbq==\)/LoginFrame.htm?PORTAL_REGIONINDEX=20](https://portal.bsh-partner.com/portal(bD1lbq==)/LoginFrame.htm?PORTAL_REGIONINDEX=20)

user name: marcone-ct

password: parts1

When page comes up, click on "Service" in the upper left corner, then click on "QuickFinder FullScreen". Then when the next window opens, insert your model in the box under "Product" and press "Enter".

Broan

<http://parts.broan-nutone.com/broan/Shop>

No password needed

Crosley

The following refrigerator models were built by Mabe for Crosley Corp. We do not yet carry parts for Mabe. The customer will need to call Crosley at: 336.761.1212 for parts.

CR08FFA, FFW	CR16SS	CCR13FFW, SS	CF50MRW
CR09FFA, FFW	CCR08FFW	CCR16SS	CR10FRW
CR11FFW	CCR09FFW	CRS40SS, W	CR36MRW
CR13FFW	CCR12FFW	CRS90W	CR95MRW

Dacor

<https://service.dacor.com/Login.aspx>

user name: P3213

password: marcone@1 (case sensitive)

Select type of appliance from left column.

Then find your model series, click on the "+" in front of it and then click on "Parts"

Deflect-o

<http://www.deflecto.com/advp/products/pc/Dryer-Venting-c28.htm>

When site comes up, just select the venting category you need.

Electrolux Home Products B2B Portal (for checking availability & sub numbers) (also accessed off of Marcone Journal)

<http://b2b.electrolux-na.com/>

User Id: 31094001d

Password: apple1

Click on "Login", and then click on "Parts Info" in left column.

Encompass Parts Distribution (check here for Haier parts pricing and/or availability)

<http://www.encompassparts.com/>

Account Number: 50699

Password: 6841868

ESD

<http://esdcard.com/pdf/Decals-and-Accessories.pdf>

Product Catalog

Fisher & Paykel

<https://www.cbw.fp.co.nz/login.cfm>

Login ID: Marcone-Supply

Password: Toby2016

When site opens, click on "Parts Ordering" in the left column.

On the next screen, under "Product Search" select the type of appliance desired next to "Product Type" and click on "Search".

A list of model will then appear on the right side of the page under "Product Results".

Find desired model and click on "View Details" to the right of it.

On the next page, select area of appliance desired under "Product Section".

After the parts list appears, click on "View Drawing" just to the right of where you selected the section.

Friedrich (some new models since 2005)

<http://www.friedrich.com/support/manuals-brochures>

Frigidaire model breakdowns (ideal for new models not yet in Pics. & Images).

<http://b2b.frigidaire.com/support/manuals.asp>

Just type in model and click "Search".

General Electric

<https://customernet.geappliances.com/Customernet/index.html>

Each person will need to set up their own personal User Id & Password for this site.

Karen Collier in Tampa is a great help in stepping you through the process.

General Electric Owners Manuals & Installation Instructions

<http://www.geappliances.com/ge/service-and-support/literature.htm?icid=GEARsupportflyout-manuals>

Goodman (Amana & Goodman HVAC products)

<http://www.goodmanmfg.com/>

Click on "PARTNER LINK" at bottom center of page

When next page comes up enter the following:

User ID: goodman

Password: dealer

Click on "GO".

On the next screen under "Dashboard", click on "Toolkit".

On the next screen, click on "Goodman Dealer Toolkit"

On the next screen, click on "Product Toolkit"

In the dropdown under "Product Toolkit", click on "Info Finder".

Under "Literature Search"

Type in model number (complete or partial) (example: PTH123B35)

Select "Literature Type" (usually "Parts Manual")

Leave "Product Type" on "ALL"

Click on "Display"

A list of model & mfg. #'s will appear.

Click on the **red** literature number of the model & mfg # that you have. (ex. model # PTH123B35 with mfg # P1248809R shows literature # **RP4220029**)

A parts manual will then open up for you.

Greenwald

<http://www.greenwaldindustries.com/page.aspx?p=productshome>

Haier

<https://www.encompassparts.com/staticpages/Haier>

Insert model number (or partial model) or part # in appropriate box under "Quick Part Search", and click "Go"

LG

Will only open in Internet Explorer (IE)

<https://gsfsplus-america.lge.com/nxui/index.html>

Use your region ONLY

New User ID: LGBUFFALO (ALL CAPS)

New Password: **parts2017*****

New User ID: LGTAMPA (ALL CAPS)

New Password: **parts2017****

New User ID: LGSTLOUIS (ALL CAPS)

New Password: **parts2017****

Magic Chef (aka MC Appliance) (for products built by the E-Wave division of Daewoo)

<http://mcappliance.com/>

When site opens, click on "Support" and select "Parts" from drop down box.

Scroll through models in "Model" box and click on your model.

Parts will then be displayed below. (Only parts listed are being supplied by factory.)

MA-Line

<http://www.ma-line.com/our-catalog/>

Product Catalog

Mars (Motors & Armatures)

<http://www.mar-sm-a.com/cgi-bin/lansaweb?procfun+wordpr01+webfunc+ML6>

Product Catalog

Maytag Tools (AAT)

<http://www.maytaggenuineparts.com/>

Maytag tools and accessories

Nutone

<http://parts.broan-nutone.com/nutone/Shop?dsp=searchhome>

No password needed

Peerless-Premier (they also build Holiday ranges)

<http://www.premierrange.com/index.php>

Click on "Shop Parts" and then select Electric Range, Gas Range, or Pro Series.

RepairClinic.com (excellent site for a remote agent to see a picture of a part)

<http://www.repairclinic.com/>

No password needed

RobertShaw

<https://www.robertshaw.com/>

Cross Reference & Catalog

Samsung

<http://gspn3.samsungcsportal.com/index.jsp>

User Id: happyelephant2014 (case sensitive)

Password: samparts2017*(case sensitive- all lower case)

Please see: "Tutorial Samsung Website" in the Call Center tile on Insiite.

Scotsman

www.scotsman-ice.com

When site opens, click on "Service-Support"

On the next page, click on "Parts List" in the left column.

A list of Model #'s will open.

When you find your model #, click on "Download" to the right of it.

Sealed Unit Parts Co. Inc. (Supco)

<http://www.supco.com/>

Product catalogs

Sears Commercial Parts Direct (not to be given to retail)

<https://commercial.searspartsdirect.com/partsdirect/commercialLogin.pd>

Login ID: Marcone

Password: parts1

Sears Model Lookups

<http://www.searspartsdirect.com/partsdirect/index.action?sid=PSHx20080114x00001>

No password needed

Stevens (Escort) Hand Trucks

<http://www.stevensmfg.com/>

When the site comes up, click on "HANDTRUCKS" at the bottom of page

U-Line

<http://www.u-line.com/>

(When site opens the first time, you may be asked to select: North American, then: English)

On home page, with your cursor over "Trade Resources", drop down to "Retailers & Servicers", then slide your cursor to the right and click on "Service Login".

Then put in the email and password info below

Email address (instead of user ID) : team.research@marcone.com

password (case sensitive): research2012

Then click "Login"

Newer models will be found under "Products". For older models click on "Discontinued Models" under "Documentation".

Note: Any model not listed on website must be factory researched by model AND serial no.

Uni-Line see RobertShaw

Viking Sites

www.allvikingparts.com

No password needed

<http://authorizedvikingparts.com/>

No password needed

<http://www.lvdistributes.com/parts.htm>

No password needed

Please Note: This is the site that must be used for price & availability.

Whirlpool B2B site

<https://parts.whirlpoolcorp.com>

Login: Cerritos1 (case sensitive)

Password: Marcone1 (case sensitive)

Whirlpool Model Lookups

<http://www.whirlpoolparts.ca/POL/repair>

Model breakdowns for newer Whirlpool built products.

No password needed

Whirlpool PartSmart

<http://whirlpool.partsmartweb.com/>

Dealer id: 3322

Language: English

Parts breakdowns for the Whirlpool and Maytag families of brands.

The current Whirlpool Accessory Catalog can also be accessed from this site.

Whirlpool Product Literature

<http://www.whirlpool.com/manuals/>

Online parts breakdowns, owner's manuals, warranty guides, & installation instructions.

Whirlpool Service Matters

<https://www.servicematters.com/default.htm>

ID : SM00UNIVS (case sensitive)

Password: SRVC2000 (case sensitive)

Whirlpool Water Filter Finder

<https://everydropwater.com/>

Step by step filter identifier by model or type of refrigerator